Building a statewide program with lasting results is complex. Let our experience developing successful programs in 10 states show how your state can be next.

Executing a state water loss program is a proven means to achieve wide-scale technical, managerial and financial capacity development in water utilities. A statewide program is best fit for a state looking to support utilities for an existing mandate, pre-empt a potential mandate, or achieve broad adoption of water loss management best-practices in absence of a mandate. The statewide program learning model is purposefully protracted in multiple waves, typically over 12 to 24 months, to ensure learning is reinforced and translated into new business behaviors. Training typically is focused on the AWWA M36 methodology, and technical assistance provided for auditing and data validation at the utility level. Engagement of staff from supply operators, billing/finance, and management to ensure institutional buy-in and capacity building.

Essential Outcomes:
- Technical, financial, and managerial capacity development in water systems through improved business practices.
- Build a higher confidence in data reliability to identify water losses and revenue recovery.
- Identify actionable, cost-effective steps to increase water efficiency.
- Provide guidance and standardized methodology for water audit validation.

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Contact us today to learn more.
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